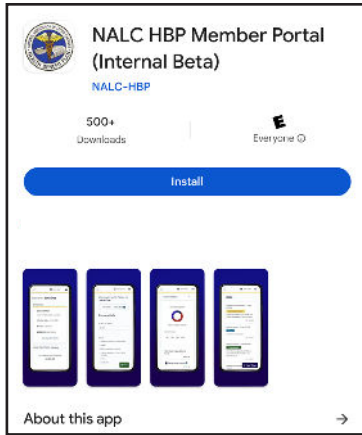
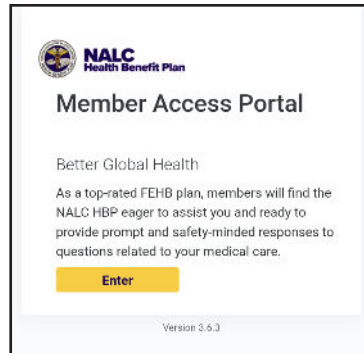


Member Portal App

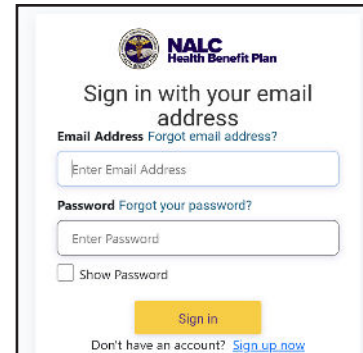
SIGN UP NOW USING THESE STEPS:



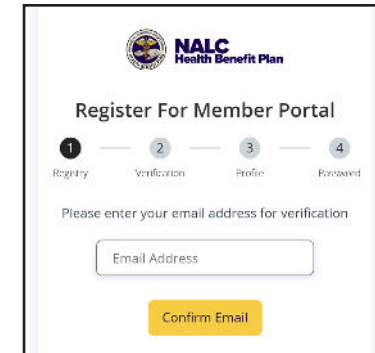
Step 1: Download the free NALC HBP MEMBER PORTAL app available through the IOS App Store or Google Play Store.



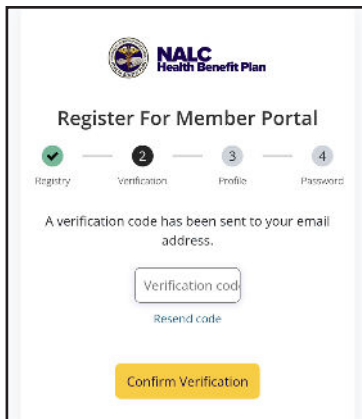
Step 2: Once downloaded, members will want to open the APP, and click the enter tab.



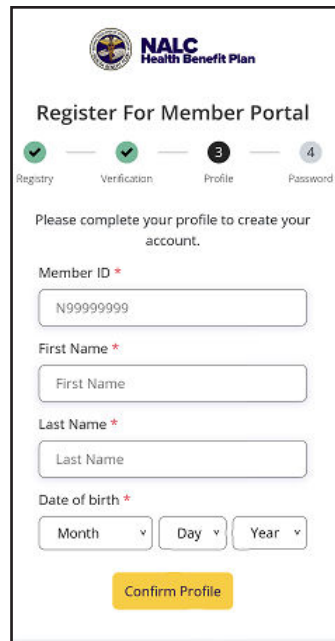
Step 3: Please select the "Sign up now" option.



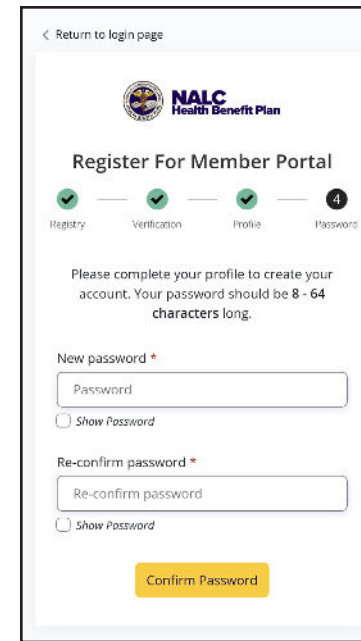
Step 4: Members will be requested to verify their email. Once email is input, click "Confirm Email". Members will then receive a verification code to that email.



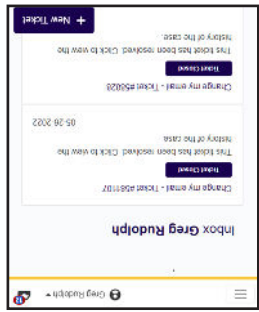
Step 5: Members will input the verification code that was received and click "Confirm Verification".



Step 6: Members will input their NALC ID# (which begin with a P, F or N), First and Last name & DOB (MM-DD-YYYY). Once all fields are filled members will click "Confirm Profile".



Step 7: Members will now create a secure password and click "Confirm Password," where it will then log the member into their Member Portal Profile.



Clicking the inbox will bring up the Member Portal ticketing system where members can message a NALC HBP Representative.



After registering you will be routed to the home page of the Member Portal with a welcome message. Did you know that you can message a NALC Health Benefit Plan representative through the Member Portal?



Member Access Portal

In the fast-paced technology driven world we live in today, it is more important than ever to have the information you need accessible when you need it. Use the Member Access Portal app to access your health care benefit information while on the go. Once registered, get real-time deductible and out-of-pocket amounts, or communicate with NALC representatives directly through the app. This app includes direct sign-on links to all of our vendors, including Cigna®, CVS Caremark®, Optum®, Hinge®, Hello Heart®, Health Equity® and Amwell®. Your personal health information is stored in a single, safe, password-protected place accessible by only you or your designated personal representative.



NALC Health Benefit Plan Member Portal App

High Option Member Portal:
memberportal.nalchbp.org

CDHP Member Portal:
www.mycigna.com